



Southern
Health



Santé
Sud

Living our values
every day

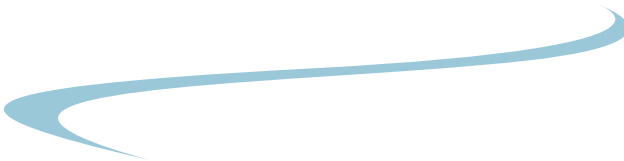
It all starts with **you.**





All of us who work here at Southern Health-Santé Sud have an impact on hundreds of people each and every day.

We have a **shared responsibility** to integrate our core values into our daily work.





Vision

Healthier **people**.
Healthier **communities**.
Thriving together.

Mission

Partnering with our communities, we provide safe, accessible and sustainable people-centred health care.

Values

healing
Compassion

purposeful
Innovation

Respect
for all

pursuit of
Excellence

uncompromising
Integrity





These values are the **heart** of our organization – they guide our day-to-day decisions and enable a culture that provides a positive health care experience **for all**.

uncompromising

Integrity

We build trust through accountability, authenticity and responsiveness in everything we do.

- knowing and doing what is right even when no one is watching
- setting high standards for our behaviour even in difficult situations
- accepting and learning from our mistakes
- behaving with honesty, openness and truth when dealing with each other
- holding ourselves accountable for our behaviour
- considering the consequences of our actions and decisions
- committing to our social responsibilities
- upholding the law, rules and regulations
- persevering in the face of challenges

healing

Compassion

We empower hope for the whole person, being there along the journey with kindness generosity and empathy for another's reality.

- seeing others through your heart
- listening first
- doing unto others as we would have them do to us – 'the Golden Rule'
- inspiring others to find comfort and hope
- responding in a timely and informative fashion
- relating kindly with our co-workers across the region
- operating with a generosity of spirit and reaching out
- forgiving ourselves as well as others
- celebrating the contributions of our fellow workers
- discovering joy in service to others



purposeful

Innovation

We courageously create new opportunities and collaboratively generate solutions for a sustainable future.

- be creative
- finding new ways of doing things
- having courage to think outside the box
- being a trailblazer
- planning for the future
- pro-active mindset
- growing and learning from the past
- constructively challenging the status quo
- collaborative teamwork
- removing barriers for performance

pursuit of **Excellence**

We put forth our personal and professional best in our commitment to the highest standards of safety, quality and service.

- striving to do better
- willing to try new approaches and demonstrating a “can-do” attitude
- learning from mistakes
- forward thinking and data driven
- recognizing the opportunity to change something in a positive way
- encouraging your team in doing its best
- being a role-model across the province
- seeking potential in others
- being role models
- fostering a culture of safety
- being committed to the Vision, Mission and Values

Respect for all

We commit to inclusion and equity, and embrace diversity of culture, traditions, identity, ability and thought.

- understanding and embracing diversity, inclusivity and equity
- operating in a spirit of cooperation, fairness and justice
- valuing human dignity
- taking the time to listen and to appreciate other opinions
- promoting an open and democratic environment
- safeguarding confidentiality
- having regard for feelings, wishes and traditions of others
- appreciating the strengths and experiences of others and valuing everyone’s contribution
- being good stewards of the resources entrusted to us
- managing conflict in a courteous and patient manner



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