

# BUGSS

Public Health-Healthy Living Lean Project

*Communicable Disease  
Investigation & Reporting*

B

Better

U

Use of

G

Gallimaufry for

S

Service ;

S

Surveillance

Gallimaufry = A mixture of  
different things : a hodge  
podge

November  
2013



# Our Gallimaufry.....

- MB Health CDC Protocols – mandated PH work
- 2 former regions - 3 former processes
- MB Health request for 1 central intake
- 2 different data bases/tracking processes
- Too much data....not enough data
- Fax, photocopy, mail....



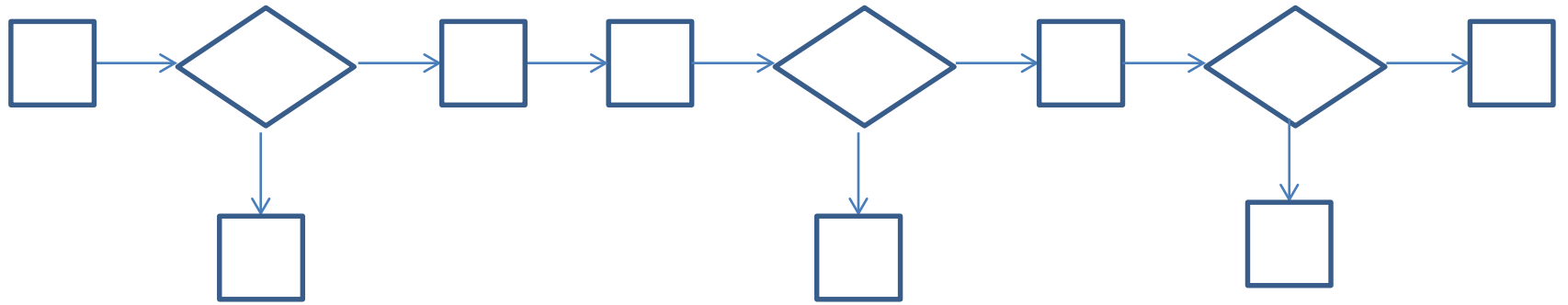
“you can’t solve a problem with  
the same thinking  
that created the problem  
in the first place”

*Albert Einstein*

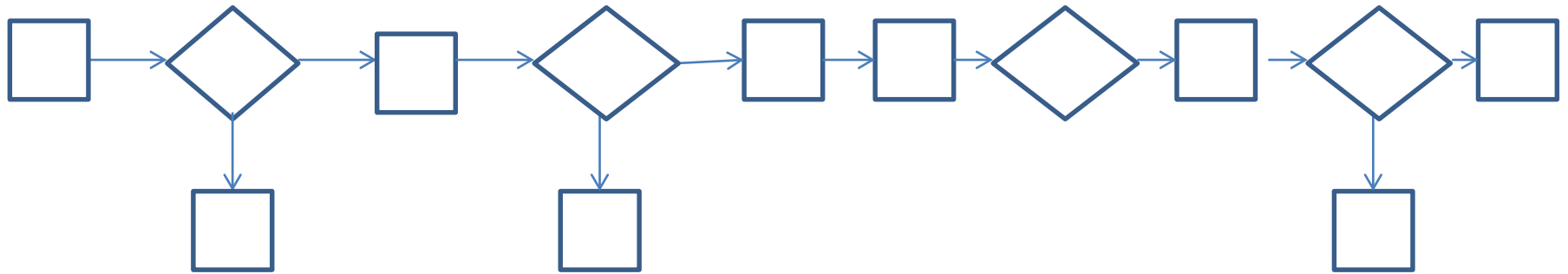


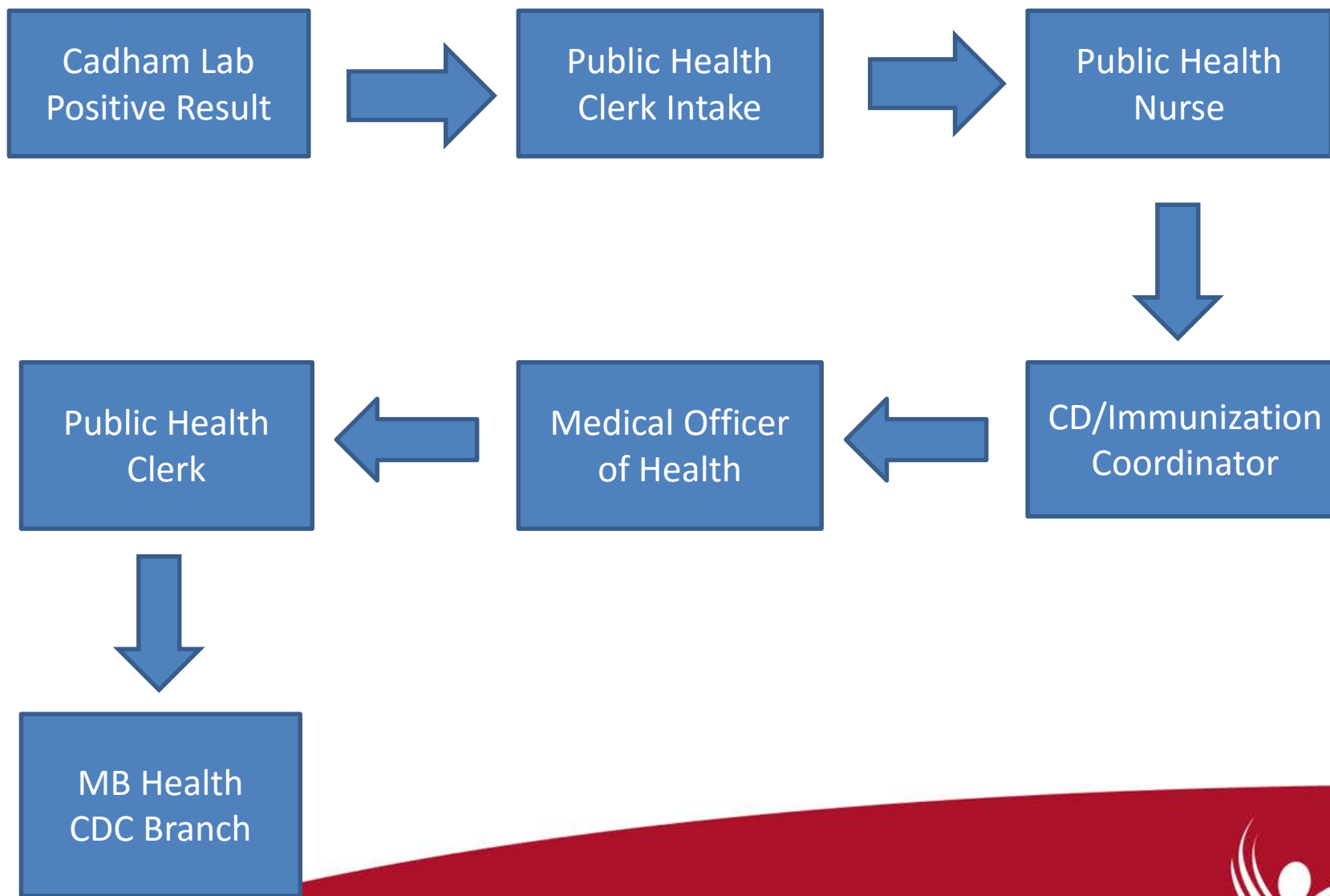
# Process Mapping

- Created opportunity for a virtual tour
- Objective process
- No right way or wrong way



Different....but the same







- Time saved?
  - Money Saved?
    - Errors prevented?





# What did we gain?

- Teamwork
- Efficiency
- Effectiveness
- Preparation for Panorama!