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| <p>Team Name: Personal Care Home</p> <p>Team Lead: Director – Personal Care Home – East/West</p> <p>Approved by: Regional Lead – Community & Continuing Care</p> | <p>Reference Number: CLI.6410.PL.024</p> <p>Program Area: Personal Care Home</p> <p>Policy Section: General</p> |
| <p>Issue Date: December 16, 2022</p> <p>Review Date:</p> <p>Revision Date:</p> | <p>Subject: Hairstyling Services in Personal Care Homes</p> |

Use of pre-printed documents: Users are to refer to the electronic version of this document located on the Southern Health-Santé Sud Health Provider Site to ensure the most current document is consulted.

POLICY SUBJECT:

Hairstyling Services in Personal Care Homes (PCHs)

PURPOSE:

To ensure PCHs in the region are following the PCH Standards Regulation under the Health Services Insurance Act.

BOARD POLICY REFERENCE:

Governance Process (GP19): Quality, Patient Safety and Risk Management
 Executive Limitation (EL2): Treatment of Clients

POLICY:

Southern Health-Santé Sud is responsible for adhering to the PCH Standards and Regulation under the Health Services Insurance Act including when services are contracted to a third party such as a certified hairstylist.

In Southern Health-Santé Sud, hairdressing services are contracted to certified hairstylists, who deliver services to personal care home residents on a prescribed fee-for-service basis.

PCHs are to utilize the Regional Memorandum of Understanding for Hairdressing Services (CLI.6410.PL.024.FORM.01) when contracting with a certified hairstylist.

Certified hairstylists are required to follow accepted Infection, Prevention & Control guidelines while providing services in any PCH according to provincial direction. These guidelines are outlined in the *Personal Service Facility Guidelines issued by Manitoba Health.*

DEFINITIONS:

Certified Hairstylist: means a person who performs the following tasks of the trade to the standard indicated in the national occupational analysis for the trade:

- cutting, shaving and trimming hair;
- straightening, relaxing, curling and waving hair, including permanently waving hair;
- styling hair
- colouring hair;
- hair and scalp treatments
- subject to clause 6(b) in the Trade of Hairstylist Regulation, servicing wigs, hairpieces, and hair extensions;
- colouring and shaping moustaches, beards and sideburns;
- performing sanitation procedures on the tools and equipment used in the trade

PROCEDURE:

PCH Managers are to contract with a certified hairstylist, as needed, utilizing the Regional Memorandum of Understanding for Hairdressing Services.

Certified hairstylists are to provide hairdressing services to residents of the personal care home on a prescribed fee for service basis according to provincial direction which is outlined in the *Personal Service Facility Guidelines* issued by Manitoba Health. At minimum, all equipment is to be cleaned between clients and at the end of each service day according to provincial guidelines.

SUPPORTING DOCUMENTS:

[CLI.6410.PL.024.FORM.01](#) Regional Memorandum of Understanding for Hairdressing Services

REFERENCES:

Government of Manitoba. Apprenticeship and Certification Act: *Trade of Hairstylist Regulation*. Retrieved on October 13, 2022 from: [Province of Manitoba | wd - Hairstylist \(gov.mb.ca\)](#)

Government of Manitoba. *Health Services Insurance Act. Personal Care Home Standards Regulation*. Retrieved on October 13, 2022 from: https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=&ved=2ahUKewiasduv3t36AhXipokEHZKRB7UQFnoECBMQAQ&url=https%3A%2F%2Fweb2.gov.mb.ca%2Fflaws%2Fregs%2Fcurrent%2F_pdf-regs.php%3Freg%3D30%2F2005&usg=AOvVaw2E-GFIEPe3LyMNeCtgO1fR

Manitoba Health. *Personal Service Facility Guidelines (November, 2013)*. Retrieved on October 12, 2022 from: https://www.manitoba.ca/health/publichealth/environmentalhealth/protection/docs/psf_guideline.pdf