# Home Care Regional Post Falls Response Algorithm

**HCA/DSN responsibility if client / family report a fall:**
- HCA reports fall disclosure to RC.
- DSN reports fall disclosure to CC.

**HCA/DSN responsibility if present when client falls or arrives to find client on floor**:
- Ensure the environment is safe
- In an emergent situation (e.g. unresponsive or obvious bleeding), call 911. DO NOT MOVE THE CLIENT. Call contact person.
- Do not help the client up if he/she cannot get up on their own. Consult client and call contact person to inform of fall and get direction.
- If contact person unavailable, call RC/on call (if after hours) to inform of fall and receive direction.
- Stay with client if possible until help arrives.
- Report fall to RC or Nursing Supervisor and complete an Occurrence Report for witnessed falls.

RC notifies CC of fall report and fall outcomes (if known) e.g. injury or hospitalization.

CC will:
- Follow-up with client and/or family re: need for and/or outcome of medical assessment.
- Review with client/family circumstances around fall, completing the fall risk reassessment.
- Identify client specific risk factors and implement fall prevention and management interventions/referrals as per the Required HC Fall Prevention and Management Interventions Checklist.
- Develop/revise care plan as appropriate
- Document in Interdisciplinary Progress Notes.
- Complete Occurrence Report as per reporting guidelines.

Client or contact person may contact CC directly to report a recent fall and/or fall related injury.

HC Team will:
- Implement/monitor client specific fall prevention and management interventions.
- Follow up on referral recommendations.
- Educate/train all caregivers as necessary.
- Ongoing reassessments as necessary.