

Management of a Recall-Alert Checklist for Food

| od: | | RESPONSIBILITY | | | |
|---|----------|--|--|----------------------------|--|
| Notification of food recalls/alerts may directly come from vendors, suppliers &/or other sources e.g.) Canadian Food Inspection Agency, Patient Safety Coordinator. To formalize a consistent approach to food recalls/alerts for Nutrition and Food Services (NFS) follow the checklist. | Staff | ead NFS/designate ncluding affiliates | Manager-Nutrition & Food Services/designate | Patient Safety Coordinator | |
| INTAKE | S | | 1 2 0 | 01 🕰 | |
| ☐ Forward any received recalls or alerts to: recallalert@southernhealth.ca. | • | • | • | | |
| ☐ Check for new recalls and alerts at recallalert@southernhealth.ca email account daily. | | | | • | |
| ☐ Discuss recall/alert and distribution as applicable. | | | • | • | |
| ☐ Create the Southern Health-Santé Sud Recall/Alert Form. | | | | • | |
| ☐ Add the title of the Recall/Alert to the Collaborative Work Site (CWS)→ Recalls and Alerts →Alerts and Recalls Master Tracking Log. | | | | • | |
| Record the next assigned number according to the Alerts and Recalls Master Tracking Log to the | | | | | |
| left side of the header on the Recall/Alert Form i.e.) 2022-45 | | | | • | |
| ☐ Create a file folder on the CWS → Recalls and Alerts and upload the newly created Recall/Alert | | | | | |
| Form using the following nomenclature i.e.) ALERT – Kraft Peanut Butter-Oct-4-22 &/or | | | | • | |
| RECALL – Kraft Peanut Butter-Oct-4-22 | <u> </u> | | | | |
| DISTRIBUTION | | I | 1 | 1 | |
| ☐ Forward the Recall/Alert Form to the Manager-Nutrition and Food Services (NFS)/Designate | | | | • | |
| indicating email priority level in the subject line i.e.) Priority High, Priority Medium, Priority Low | | | | | |
| ☐ Manager-NFS creates a new file folder under the Nutrition- FoodServices shared drive→ Recall Alerts folder→ YYYY-MM-DD name of recalled product I.e.) 2022-10-04 Kraft Peanut Butter | | | • | | |
| ☐ Manager-NFS creates a Final Report in excel specific to the initiated Recall/Alert Form and adds | | | | | |
| this document to the same file folder. | | | • | | |
| ☐ Manager-NFS forwards the Recall/Alert Form to the NFS Team members including affiliate/ | | | • | | |
| community owned not for profit proprietary sites. | L | | | | |
| FOLLOW-UP | | ı | 1 | 1 | |
| Complete the required action(s) outlined in the Recall/Alert Form. | <u> </u> | • | | | |
| ☐ Complete the form and save it directly to the Nutrition- FoodServices shared drive→ Recall | | _ | | | |
| Alerts folder→ YYYY-MM-DD name of recalled product I.e.) 2022-02-04 Kraft Peanut Butter | | • | | | |
| within 7 days unless otherwise stated. | | | | | |
| ☐ Complete the Final Report excel document in the same file folder by entering site actions and date the recall/alert form was completed for your site. | | • | | | |
| ☐ Ensure all sites have completed the Recall/Alerts Form and the Final Report excel document. | | | • | | |
| □ Submit the Recall/Alert Final Report excel document only for the specified food recall/alert to | | | | | |
| recallalert@southernhealth.ca to indicate program responses. | | | • | | |
| ☐ Follow-up on any responses that are not received by the due date as soon as possible. | | | • | | |
| ☐ Checks <u>recallalert@southernhealth.ca</u> email for responses daily. | | | | • | |
| ☐ Logs received responses to the CWS → Alerts and Recalls → Alerts and Recalls Master Tracking | | | | • | |
| Log. | | | | | |

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| ☐ Upload the received Final Report excel document to the original recall/alert file folder. | | | | • | |
| ☐ Closes the recall/alert file when <u>all</u> responses have been received. | | | | • | |
| MONITORING | | | | | |
| Prepare a monthly report: Listing open and closed recalls/alerts including pending site/program responses. Upload the monthly report to CWS→ Recalls and Alerts → Alerts and Recalls Tracking Log Reports. Email the link and pdf copy of the monthly report to Administrative Assistant - Quality, Planning & Performance for posting to the Health Provider Site along with the Admin Update. | | | | • | |