

## MINUTES of Nursing Practice Council Team November 28, 2023 0900-1500hrs Carman

Present:	April Friesen via Teams	Kristal McKitrick-Bazin	Regrets:	Lorie Harder
	Ben Wiebe	Liana Alton		Dayna Jonasson
	Christy Paetkau	Maria Munoz		Loreley Fehr
	Christy Seniuk	Paula S. Enns		Tracey Kokil
	Connie Gerardy via Teams	Tamara Burnham		Carla Olusola
	Denise Darling	Tara Roberts		K. Miller
	Jocelyn Therrien	(13 voting members, have quorum)		Madeline Gylywoychuk-Winkler
	Katie Dupasquier			Lorraine Cassan
			Guests:	

SUBJECT:	SUMMARY OF DISCUSSION	DECISION & NEXT STEPS
1. Call to Order	0909hrs	
2. Approval of Agenda	Approved as circulated Record of Meetings - DocLibMeetingDate	
3. Approval of Minutes of September 26, 2023	Approved as written  Record of Meetings - DocLibMeetingDate	Upload to HPS Content December 1, 2023 1600
4. Sacred Moment:	<u>Trust vs Performance</u>	

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5.	Business Arising		
	5.1. Orientation to MS Teams & Collaborative Work Site - access to work from home.	Service Desk No INCO00006155479 – Loren Kohler responded September 27, 2023  Users should be able to get to HPS from any computer if they have the right credentials. Although CWS/IPS may be available through web access, this is no longer a supported solution so we can't guarantee access. I understand there will be a provincial solution for this in the not-too-distant future. If this type of access is required now, users should be encouraged to use work laptops.  I.T. are not able to provide help with personal computers so they need to get help with microphones, etc. elsewhere. Remote connections to our network have always been provided as a convenience rather than a requirement.  Difficulty with CWS accessing or uploading documents, ask Connie for assistance.	
	5.2. Bedside Report- Handover Transition	Working group will be Maria Munoz, April Friesen & Tamara Burnham. Work not yet started.	Tamara to schedule meeting.
	5.3. "Use of Cortext Imprivata for Secure Text Messaging" Policy	Initial feedback from stakeholders, was that policy seemed to fit practice and that Cortext was not being used for texting medication/other orders. Feedback from Pharmacy & Therapeutics Committee (multiple Pharmacists & Physician) very different-texting for consults and clarification of medication orders used frequently in numerous acute care facilities. Working on revision policy that will support clinical practice.	Policy work continues.
		Comments from group:	
		<ul> <li>Staff are using personal phones for the use of QR codes, staffing, scheduling, research, etc</li> </ul>	
		<ul> <li>Cortext doesn't feel useful to nurses at this point since only charge nurses granted access. Require a better system. Tamara advised that nursing access to Cortext currently limited by provincial</li> </ul>	

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	<ul> <li>contract – we can only purchase for individual use and not group.         Lorraine Cassan advocating at provincial level for group licensing so all nurses can have access.     </li> <li>Internet access is a major challenge at many sites. Tamara advised that there are mobile Wi-Fi devices available for sites to purchase and use for internet access. Group encouraged to suggest to manager if needed.</li> </ul>	
5.4. Regional Hand Hygiene Education Update	Liana – Education ongoing. Goal is for all education to be complete by end of December. It's a learning curve for staff and Staff Development.  Paula-Some sites were requesting a site-specific percentage. Need to conduct 50 audits quarterly to get program specific numbers for the audits.	
5.5. PPE Presentation – Eye Protection Samples	PPE Presentation by Paula Enns (recorded). PPE samples from Shared Health approved list provided for group to inspect and review throughout the day. Summary of evaluation feedback collected. Group in agreement with using Shared Health approved list regionally. Staff expected to order PPE from formal approved list to replace any non-approved items (ie. Stoggles).	Save presentation/recording on CWS and HPS Content.
6. New Business		
6.1. Nursing Practice Council CWS adding a new library specifically for "Clinical Practice Issues" Home Page instead of saving in Project Initiatives. (Tamara/Connie email Nov8, 2023)	Clinical Practice issues seems to be growing, now that staff are using the form and link. 5 documents submitted since September. Perhaps to avoid overcrowding projective initiatives and we have a specific area for Clinical Practice issues ONLY on the CWS  Submit a service ticket to the I.T. department to create us a library specifically for Clinical Practice issues.	Connie to submit service ticket.
6.2. B.Braun Infusomat pumps and there has been a recent recall on the	See notes under 7.1, CPI #9.	

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tubing (Christy Paetkau emai Nov8, 2023)		
6.3. Book "Take Your Baby a Run" by Carol Youngson	· · · · · · · · · · · · · · · · · · ·	
6.4. Manitoba Pediatric Cardiac Inquest Presentation	Presentation by Tara Roberts (recorded) about the Manitoba Pediatric Cardiac Surgery Inquest in 1999 (Sinclair Report) investigating the deaths of 12 children that died while undergoing, or shortly after having undergone, cardiac surgery at the Winnipeg Health Sciences Centre (HSC) in 1994. Nursing Practice Councils were one recommendation from the inquest.	Upload recording to CWS and HPS content.
6.5. Regulated Health Profession Act Information HPS	Tamara-deferred on	
6.6. Agency Nurse Concerns	Tamara advised group that a number of concerns have come forward about agency nurses in the region. Examples-one situation, same nurse booked two days, different person showed up second day (fraudulent behavior), other nurses claiming incorrect expenses (ie. mileage-from Winnipeg office rather than home), some nurses forging signature of Charge Nurse on shift slip. Lorraine Cassan brought to PNLC-recommend reporting to College. Directors/managers requested to pay close attention and respond on case by case basis re: misunderstandings and to report if recurrences happen. There has been a theme of this behaviour from Quick Care & Elite agencies. Lorraine seeking NPC input about action if behaviour continues-Should agencies be banned? They supply region with lots of nurses; has an impact on staff. If yes, what is the trigger? Likely to change with provincial float pool.	Tamara to provide feedback/information back to Lorraine.

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	<ul> <li>Feedback from group:</li> <li>For individual nurses, in agreement with case by case follow up re: any misunderstandings and before reporting to college. Suggest similar follow-up with agencies.</li> <li>Hesitant to ban entire agency unless pattern of inappropriate/fraudulent behavior.</li> <li>Agree provincial float pool is the solution to phase out agencies.</li> <li>Report that many agency nurses request electronic signature from charge nurses for working shift and that it's not possible for charge nurses to see the entire document and what they are signing. Is it possible to have a regional form that all agencies have to use?</li> <li>BRHC has a list of "banned agency nurses" that facility uses. Is there/should there be a regional list maintained by HR?</li> </ul>	
7. Standing Items		
7.1 New Clinical Practice Issues	No.7. SH-SS-NPC-Clinical Practice Issue-Criteria for Seclusion Room-Sept, 2023 -Update by Jocelyne-Has met with her ED manager; will be working together to start regional guideline. Has Shared Health and other document resources. Will bring guideline to NPC to review when ready.	No. 7-Jocelyne to update CPI form with actions that occur.
	No.8. SH-SS-NPC-Clinical Practice Issue-Nurse Managed Care-Anaphylaxis-Nov 2023 – Tamara reviewed CPI form with group. Group recommends using a similar process to community flu clinics (anaphylaxis kits). Could base direction off "Anaphylaxis Management Post Immunization in Community" policy and add to "Nurse Managed Care" policy. Recommends against having signed Anaphylaxis Standard Order Set since it has a lot of additional detail beyond administering epinephrine.	No. 8-Tamara to update CPI form and provide recommendation to CNO and Acute Community Director.

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	No. 9. SH-SS-NPC-Clinical -Practice-Issue-Form BBRAUN - Nov21, 2023- Christy Paetkau & Denise Darling described significant patient safety concerns with B.Braun Infusomat intravenous (IV) pumps related to frequent and unresolved "air in line" and "occlusion" alarms that prevent the administration of IV medications/infusions to meet patient care requirements, especially in Emergency Department/Critical Care areas. Summary of staff education, series of recalls and unreasonable troubleshooting sequences provided by vendor. Tamara shared regional safety event data (8 safety events since Feb 2023, no CIs), vendor complaint data (30 vendor complaints since Feb 2023-10% occlusion, 57% air in line, 27% tubing, multiple issues 3%, misc 3%), IV tubing information from Staff Development/Supply & Logistics and that meetings have been occurring with vendor. In response, council deemed this an emergent priority requiring immediate follow up.  Motion by Ben: Considering patient safety, the Nursing Practice Council has serious concerns and has collectively agreed that Baxter Colleague pumps should replace the B.Braun Infusomat pumps in SH-SS ED/SCU/OR (emergency/critical care areas) until B.Braun Infusomat pump issues resolve or until other solutions are found.  Motion seconded by Christy Seniuk, all in favor with hands up – 13, none opposed. Motion unanimously passed.	No.9-Tamara & Christy P to complete SBAR including NPC motion and submit to Lorraine Cassan for escalation. Tamara to do Regional Clinical Update to notify staff, share IV tubing information and request diligent reporting of safety event and product vendor complaints. Tamara to update CPI form with actions.
7.2 Review Clinical	Vendor Complaint Tracking Spread Sheet  No. 2 SH, SS, NIPC Clinical Practice Issue Form Safety for Home Visits Son 20	No.2-Maria to follow up on
Practice Tracking Spreadsheet-Updates	No.2 SH-SS-NPC-Clinical-Practice-Issue-Form-Safety for Home Visits Sep20 2023-Maria advised that work continues on this. Tamara recommending to involve manager and to start by contacting SH-SS Workplace Safety and Health to do assessment and possibly assist with developing safe work procedure.	recommended action and update CPI form.

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	No.3.PCH Program request to review practice re PICC – Sept-23 -Tamara shared follow up action and that awaiting response from PCH/Transitional Care program.	No. 3-Tamara to advise Liana & Kristal about response received.
	No.4 SH-SS-NPC Clinical Practice Issue Form-Misdirected Reports-May 2023 – Ben advised work complete and made motion: Everyone has their own personal responsibility to notify the sender of any incorrectly received documents.	No. 4 closed-Ben to complete CPI form with details. Ben and Tamara to follow up with Lee Bassett.
	Motion seconded by Kristal, all in favor with hands up – 13, none opposed. Motion unanimously passed.	
	Ben indicated that he has received direction to not complete safety event form when policy breaches occur. Group questioned if that was correct and recommending follow up with Lee Bassett.	No. 6-CPI form to be updated by
	No.6 SH-SS-NPC-Clinical-Practice-Issue-Form-PPE Eye Protection-May-2023 As indicated in 5.5 above.	Tamara and to share update with Tim Siran. Paula to work with IPC Regional Team on getting PPE information updated on HPS and regional communication to staff.
7.3 Safety Event/Critical Incident Reporting	Deferred	Tara Roberts
7.4 Working Group Time	Deferred	ALL
8. Time, Date & Location of next meeting	09:00-15:00hrs January 23, 2023 - Carman next meeting	
9. Adjournment	Time: 14:57 Lost internet	