

## Troubleshooting:

- The lift stops working
- The lift sling tears or is wearing thin
- The battery doesn't take a charge
- ***First, call family or 911*** if the lift stops working with the client in the lift or the client in need of being moved to another surface and cannot be manually lifted or transferred in another manner; **then call the numbers below to report the equipment failure**
- The lift is no longer needed
- You are moving to another location/home
- For the issues above call:
  - Rehabilitation Services 204-822-2672**
  - Your Home Care Coordinator:**  
Name: \_\_\_\_\_  
Phone #: \_\_\_\_\_
  - Homecare After Hours**  
evenings/weekends/holidays
    - **East – 204-346-7065**
    - **South – 204-331-2294**
    - **North – 204-239-2705**



\_\_\_\_\_  
**Therapist's Name**

### ***Rehabilitation Services Locations:***

Bethesda Regional Health Centre  
316 Reimer Avenue  
Steinbach, MB R5G 0R9  
Phone: 204-346-5157

Boundary Trails Health Centre  
Box 2000 Station Main, Hwy 3 & 14  
Winkler, MB R6W 1H8  
Phone: 204-331-8828

Portage District General Hospital  
524—5th Street SE  
Portage la Prairie, MB  
R1N 3A8  
Phone: 204-239-2253



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# Overhead Lift — Client and Family Information



## **Your Overhead Lift Equipment**

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- You have received an Overhead Lift system provided by Southern Health-Santé Sud. It is yours to use until you no longer require it.
- An Overhead Lift System is equipment that lifts people from one surface to another. It consists of rails, a lifting motor and slings.
- The system and sling has been designed to meet your needs physically and to work within your home space.
- If the system is not fitting you properly or working within your space, contact your therapist at the appropriate regional hospital site (contact information on back page).

## **Roles and Responsibilities**

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### **Southern Health-Santé Sud**

- Arranges for the purchase and provision of the overhead lift, including installation and removal;
- Covers the cost of initial purchase, slings, repairs, preventative maintenance and equipment removal;
- Arranges for or provides education to the client, family or caregivers;
- Is responsible for arranging and paying for repairs, preventative and ongoing maintenance on overhead lift equipment purchased by Southern Health-Santé Sud;
- Southern Health-Santé Sud will cover the cost of moving a SH-SS-owned overhead lift for a client. Clients should never move the Southern Health-Santé Sud owned overhead lifts

## **Roles and Responsibilities Client and Family**

- Contacts Home Care Case Coordinator, Rehabilitation Services or Homecare Afterhours if equipment is not operating properly (number on back page);
- Contacts Home Care Case Coordinator, Rehabilitation Services or Homecare Afterhours if equipment is no longer required or if client is moving residences. Client must not take down/remove overhead lift systems or reinstall in another location; the vendor is always responsible for removal and installation;
- Ensures equipment on loan is only used with client, as intended and not abused;
- Are responsible for repairs and ongoing maintenance of equipment they purchase personally;
- Accommodates and/or facilitates installation recommendations and removal of equipment;
- Clients living in a rental property must have a signed consent from the landlord/property manager prior to installation of a mounted overhead lift system.