



## Postoperative SSI Surveillance Telephone Script

(Infection Prevention and Control use only)

**Instructions:** The Site ICP will contact the colorectal surgical patient between the hours of 0800 and 1630 hrs. The phone call is to be made no sooner than Day 30 postoperative. A minimum of two attempts will be made to contact the patient and the date and time will be recorded in the chart below.

Patient Name:	Phone Number:
Date of Surgery (dd/mm/yyyy):	
Procedure:	
Dates Called (dd/mm/yyyy):	

**Purpose of Call:** *Introduce yourself.*  
 Recently you had bowel surgery at \_\_\_\_\_ and we would like to know how you have been feeling since then and whether you developed a surgical site infection.  
 Did your surgical site heal fully with no problems?    Yes       No

- *If Yes, thank them for their time and end call*
- *If No, continue with the script questions*

Do you have time to answer a few questions? The information you provide may help us to improve the quality of patient care in our hospital. Your answers will be kept confidential within the care team.

**SECTION A:**

Was there redness, heat and/or swelling around your surgical site?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Was there pus draining from your surgical site?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Did you experience increased pain or tenderness at your surgical site?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Did you have fever or chills?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

**SECTION B:**

Did you visit a clinic, doctor's office or emergency room due to any problems with your incision within one month of your surgery? <i>If 'Yes',</i>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
1. Were you prescribed an antibiotic? <input type="checkbox"/> Yes <input type="checkbox"/> No		

**SECTION C:**

Were you given the <i>Client Fact Sheet – Preventing Surgical Site Infections</i> when discharged following surgery?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
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SSI identified

No SSI identified