



<p>Team Name: Rehabilitation Services</p> <p>Team Lead: Director - Rehabilitation</p> <p>Approved by: Regional Lead – Community & Continuing Care</p>	<p>Reference Number: CLI.6310.SG.003</p> <p>Program Area: Rehabilitation Services</p> <p>Policy Section: General</p>
<p>Issue Date: March 17, 2017</p> <p>Review Date:</p> <p>Revision Date: August 4, 2023</p>	<p>Subject: Referral Prioritization for Audiology Services</p>

Use of pre-printed documents: Users are to refer to the electronic version of this document located on the Southern Health-Santé Sud Health Provider Site to ensure the most current document is consulted.

STANDARD GUIDELINE SUBJECT:

Referral Prioritization for Audiology Services

PURPOSE:

The purpose of this guideline is to outline the referral prioritization process.

PROCEDURE:

The audiologist reviews:

- Southern Children's Therapy Network of Manitoba Referral Form (CLI.6310.SG.001.FORM.01)
- Rehab Services Outpatient Referral Form (CLI.6310.SG.002.FORM.01)
- Children's Therapy Network of Manitoba Priority Ratings: Audiology (CLI.6310.SG.003.SD.01)
- Priority Rating Scale – Adult Audiology (CLI.6310.SG.003.SD.02) to determine referral priority status based upon the following guidelines:

Referral priority status is subject to change based on new information, which impacts the urgency of assessment and intervention.

Priority 1 is the highest priority, most urgent, and Priority 4 is the lowest priority.

1. The audiologist documents assigned priority status, P1, P2, P3 or P4, on the referral.
2. The audiologist returns the referral to the designated support staff to complete the referral intake process.
3. P2, P3 and P4 referrals are informed of approximate wait time

4. For those sites completing referral screening related to high volume of referrals: Referrals on the wait list may be contacted for a screening appointment on pre-scheduled referral screening days or as directed by the audiologist.
5. For referrals being transferred to our program from another health region or area of Southern Health-Santé Sud, the original date of referral is honoured and placed onto the waitlist.

SUPPORTING DOCUMENTS:

- [CLI.6310.SG.003.SD.01](#) Children's Therapy Network of Manitoba Priority Ratings: Audiology
[CLI.6310.SG.003.SD.02](#) Priority Rating Scale – Adult Audiology

REFERENCES:

- CLI.6310.SG.001.FORM.01 Southern Children's Therapy Network of Manitoba Referral Form
CLI.6310.SG.002.FORM.01 Rehab Services Outpatient Referral Form