



**Stroke Strategy:**

**Registration Clerk Notification - Bethesda Regional Health Centre**

- Complete for each patient and place on health record

Notification Steps		
Page overhead 3 times: ➤ For patients who present to the Emergency Department (ED), page "Code 25 Stroke". ➤ For patients who are arriving by ambulance, page "Code 25 Stroke, ETA _____ minutes".	Time of Overhead Page:  _____	
Telephone:	Time Called / Staff Initials	Callback Time / Staff Initials
1. Dial HSC priority paging at 1-204-787-7555 ➤ State "Telestroke" and "Steinbach" as well as ETA if known (use 24 hour clock) leaving a call back number of 1-204-320-4187. o 0700-2300 Hr.: Give as much pre-notice as possible o 2300-0700 Hr.: Give only 15 min. pre-notification		
2. Contact CT Technologist: ➤ <b>REGULAR HOURS</b> (weekdays 0745-1600 hrs.): call CT Dept. at ext. 2047 and inform CT Tech that this is a "Code 25 Stroke". o If CT Tech cannot be reached, notify DI Clerical staff at ext. 2041 and inform them that this is a "Code 25 Stroke" and need CT Tech to be aware STAT.		
➤ <b>EVENINGS:</b> 7 days a week, from 1600-2400 hrs.: o Call X-ray Dept. at ext. 2042 or overhead page 3 times "X-ray Tech, call 2017, Code 25 Stroke". o Call CT Tech on call at 204-380-2411 and state this is a "Code 25 Stroke".		
➤ <b>WEEKEND DAYS and STATS:</b> 0745-1600 hrs.: o Call X-ray Dept. at ext. 2042 or page 3 times overhead "X-Ray Tech, call 2017, Code 25 Stroke". o Call on-call CT Tech at 204-380-2411 and state this is a "Code 25 Stroke".		
➤ <b>NIGHTS:</b> 7 days a week, from 2400-0745 hrs.: o Call CT Tech on call at 204-380-2411 and state this is a "Code 25 Stroke".		
3. Contact Lab Technologist: ➤ At all times: phone lab, at ext. 2219. If no response, page 3 times overhead "Lab, call 2017, Code 25 Stroke".		
4. Contact Radiologist on-call: ➤ <b>REGULAR HOURS week days 0745-1600 hrs.:</b> o Take no action - Radiologist will be contacted by the CT Dept. ➤ <b>EVENINGS, WEEKENDS, STATS AND NIGHTS:</b> o Notify Radiologist according to their on-call schedule listed in Q-Genda and inform Radiologist that this is a "Code 25 Stroke" Link to Q-Genda: <a href="https://app.qgenda.com/link/view?linkKey=8979d970-63e3-4ae5-ad8c-b0856927329a">https://app.qgenda.com/link/view?linkKey=8979d970-63e3-4ae5-ad8c-b0856927329a</a>		
5. If Telestroke Neurologist has not acknowledged the page within 5 minutes, re-dial HSC paging 1-204-787-7555 and state that the Telestroke-Neurologist has not responded, call every 5 minutes until the neurologist calls back.		