



## Improvements Achieved

Project Name: Total Recall

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<p>Cost Savings</p>	<ul style="list-style-type: none"> <li>• Since time saved is being diverted to other work in the employee's respective portfolio, there are no hard savings</li> </ul>
<p>Patient Safety</p>	<ul style="list-style-type: none"> <li>• Time saved was time released back to care for front line staff looking for product we did not have.</li> <li>• CSM's and CRN's have more time to manage their units. Less time spent on administrative tasks such as looking for products we don't have.</li> <li>• Executive Assistant/Administrative Assistant have more time for other competing priorities as calling for product recall/alerts stops workflow</li> <li>• Distribution Centre's have more time to focus on inventory management, i.e. product distribution</li> <li>• Patient Safety coordinators have more time to focus on other competing priorities as processing product recall/alerts stops workflow</li> </ul>
<p>Cycle Time</p>	<ul style="list-style-type: none"> <li>• 19.65 hours saved</li> <li>• PS saved 4.95 hours not completing for product recall/alert we did not have</li> <li>• CSM's and CRN's were saved 14.7 hours looking for product recall/alert we did not have</li> <li>• Think about all the additional time saved (noted in the next three bullets below)</li> <li>• Two Distribution Centre's were saved on average 30 minutes each not looking for the product recall/alerts we do not have, as only one out of three distribution center's is looking for the product</li> <li>• On average an Executive Assistants were saved 30 minutes (per product recall/alert) fanning out, tracking and following up on product recall/alerts we did not have</li> <li>• On average an Administrative Assistants were saved 30 minutes (per product recall/alert) fanning out, copying, tracking, and following up on the product recall/alert we did not have</li> </ul>
<p>Other.....</p>	