



## Triage Process Time Audit Criteria

Audit Criteria:
1. Signage is visible that directs patients to registration and/or triage desk (Yes or No response).
2. Patients presenting to the emergency department (ED) for clinical services are immediately registered electronically.
3. Persons presenting to the ED are made known to the ED staff within 15 min. of arrival, and have a clearly defined purpose for being in the ED.
4. Every time the triage nurse enters the waiting area, they conduct a quick scan identifying vulnerable patients requiring assistance or patients requiring immediate care where their condition may have changed.
5. Vulnerable persons are identified and assisted.
6. Hand-over of care includes a verbal report and a review of ED record.