

Patient Safety Education & Training

This is a Required Organizational Practice (ROP) for Accreditation

PATIENT SAFETY EDUCATION AND TRAINING IS AVAILABLE TO ALL LEADERS, TEAM MEMBERS AND VOLUNTEERS THROUGHOUT THE YEAR IN ORDER TO HELP IMPROVE THE CARE AND SERVICES PROVIDED TO PATIENTS/CLIENTS/RESIDENTS.

Culture of Patient Safety Education and Training:

The Patient Safety team has a number of education modules available on the StaffNet?

- Safety Event Reporting
- Disclosure
- Critical Incidents

There are also many clinical patient safety education and training opportunities available for staff throughout the year including but not limited to:

- <u>Basic Life Support Course</u> (In person training)
- Mental Health First Aid (blended learning: self-directed and Virtual)
- 2025 Accreditation and Standards Annual Education (self-learn packages)

Check out the StaffNet under <u>Learning Opportunities</u> for the above Patient Safety Education and Training opportunities and much more!

Questions Accreditation Canada Surveyors May Ask Staff:

- What education and training do you receive related to patient/client/resident safety?
- How often is patient safety training offered?
- What resources are available to help keep you up to date on practices that support patient/client/resident safety?